

## Role Profile

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**Position Title:** Field Service Technician

### Position Summary

Field Service Technicians are responsible to complete field installations, perform site rebuilds, service and maintain equipment, complete warranty repairs, and troubleshoot equipment performance issues for air compressors, air dryers, pumps and other related equipment at customer site locations.

### Key Responsibilities

- Must be able to travel within Southern Alberta, South East BC and in the United States. The estimated amount of travel Monday through Friday is 60% with some weekend travel.
- Mandatory on-call support is required on a rotation basis (approximately every 4-5 weeks).
- Strong mechanical skills are required, including experience with rotating equipment.
- Strong troubleshooting skills with an ability to understand and interpret pneumatic, hydraulic and electrical drawings/schematics.
- Service Technicians must supply their own hand tools up to 7/8", including a proper compliment of tools as requested.
- Service Technicians are required to ensure prior to departure to site, that they understand the scope and have the required tools and parts to complete the work.
- Service Technicians are responsible to secure and maintain all Chamco owned electronics, service tools and instrumentation, and service trucks as per Chamco guidelines.
- All work is performed in a professional manner.
- Participation is mandatory for all required training programs (this involves US travel).
- All work is to be performed in a safe manner and in accordance with the company HSE policies.
- All employees must understand and comply with all company policies and procedures.
- Clean drivers abstract must be provided at time of hire and annual driver's abstracts are required.

### Qualifications Required

- Journeyman (preferably red seal certified) Millwright, Electrical Motor Technician, Machinist or Heavy Duty Mechanic.
- Five years of related experience in the field of pumps and/or compressors is an asset.

**This Position Reports To:** Service Supervisor

**Location:** Airdrie